

## **Australian Ramp & Access Solutions Pty Limited**

### ***Lean & Continuous Improvement Policy***

Our ultimate Lean goal at AR&AS is to provide optimised value to the customer through a dedication to removing waste from our business and commitment to Continuous Improvement.

To accomplish this, 'Lean Thinking' has changed the focus of our management team and business from managing separate technologies, assets, and vertical silos and departments to optimising the flow of products and services across the entire value-stream that flows horizontally across technologies, assets, and departments to customers.

Eliminating waste along entire value-stream, instead of at isolated points, creates processes that need less human effort, less space, less capital, and less time to make products and services at far less costs and with much fewer defects, compared with traditional business systems.

We believe that we are now able to better respond to changing customer desires with high variety & innovation, high quality, best cost, and with very fast throughput times. Also, information management becomes much simpler and more accurate.

We continually monitor our business at all levels and have implemented an integrated management software system suite developed by operations practitioners to support operational process activity. APTIKA™ is a Business Process Control Solution used to create control documents (Process Incidents and Issues), process checklists, capture work knowledge, assist resource management and log process issues experienced or observed in your workplace or across the supply-chain.

Activity controlled by APTIKA™ is connected to process owners, which closes the responsibility loop and increases management control and accountability. Logging of issues and activity provides a means of capturing activity, measuring process performance and providing continuous improvement facts. Finally the activity of generating and responding to documents is managed through APTIKA's workflow and reporting disciplines. APTIKA™ plays an important role in providing facts and visibility for:

- Safety, Health & Environment
- Process Focused Management and
- Continuous Improvement enablement